



Dave Scott
Engineering Technologist Technician 1

Toronto Water
Metro Hall, 55 John St.
18th Floor,
Toronto, Ontario M5V 3C6

Tel: 416-392-5459
Mobile: 647-669-3409
Fax: 416-392-3639
dscott@toronto.ca
www.toronto.ca

Tim Somerville
Director, Integration Services
Real Time Systems Inc.
Tel.: 416-798-2511 ext. 280
Fax: 416-798-1255

Dear Tim,

In reference to your request regarding the role of Real Time Systems on a past City of Toronto automation project I would like to offer the following. Between 2008 and 2010, Real Time Systems (RTS) played a critical role in the design, fabrication and implementation of instrumentation and programming to Toronto Water's highly successful Water Treatment Pilot Plant Project. The pilot plant was conceived and is currently operated by the Operation Efficiency to evaluate improvements to full scale plant processes.

RTS was a key subcontractor responsible for the pilot plant PLC, computer configuration and SCADA programming, which were as complex as for a full scale facility. They successfully balanced the requirements of the prime contractor with the needs of the City to have a fully functional SCADA system. Just as appreciated and critical to the project success, they provided efficient, courteous and prompt customer service to resolve technical and operational problems whenever they arose. It was a pleasure working with their staff on this project.

Regards,

Dave Scott, ETT1
Operations Efficiency
Toronto Water
Metro Hall, 55 John St. 18th Floor
Toronto, ON, M5V 3C6
416.392.5459 Office
416.392.3639 Fax
647.669.3409 Cell
dscott@toronto.ca